How to log into Zoom

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Zoom logon procedure

1) Go to https://sdsu.zoom.us and click on SIGN IN.

2) At the San Diego State University authentication screen, type your username@sdsu.edu and your password.
3) You will be prompted to choose what type of logon authentication to use, complete the process and click **Sign in**.

For added security, we need to further verify your account.

- **How do you want us to verify your account?**
  - [ ] Send a text message with a verification code.
  - [ ] Don’t ask again for 30 days
  - [ ] Sign in

- **Use a different verification option**
  - Sign out and sign in with a different account
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4) You will be taken to the Zoom screen. When you are done, click on **SIGN OUT**.

5) Close all browser windows that you opened.
Alternate Zoom logon procedure

If you have problems logging in, try this alternate method to log into Zoom.

a) Go to [https://portal.office.com/](https://portal.office.com/) and log in with your `username@sdsu.edu` and your password.
b) You will be prompted to choose what type of logon authentication to use, complete the process and click **Sign in**.

![San Diego State University Logo]

For added security, we need to further verify your account.

**How do you want us to verify your account?**

We’ve sent you a text message with a verification code.

[1] Text me @ SDSU.edu

Don’t ask again for 30 days

[Sign in]

Use a different verification option

Sign out and sign in with a different account

More information

c) At the main screen, go to the upper left corner and click on the App Launcher icon (1) below and then (2) **View all my apps**.
d) From the list of applications, click on **Zoom**.


e) Click on **SIGN IN**.
f) You will be taken to the Zoom screen. When you are done, click on **SIGN OUT**.

![Zoom Sign Out Screen]

- Close the tab that was opened for Zoom.
h) Click on the rightmost corner profile icon and select **Sign out** from the pull down menu.

i) Close all browser windows that you opened.

**Contact Info**

If you are having problems please call the ETS Help Desk at (619) 594-5261 or email us at etshelpdesk@mail.sdsu.edu.