

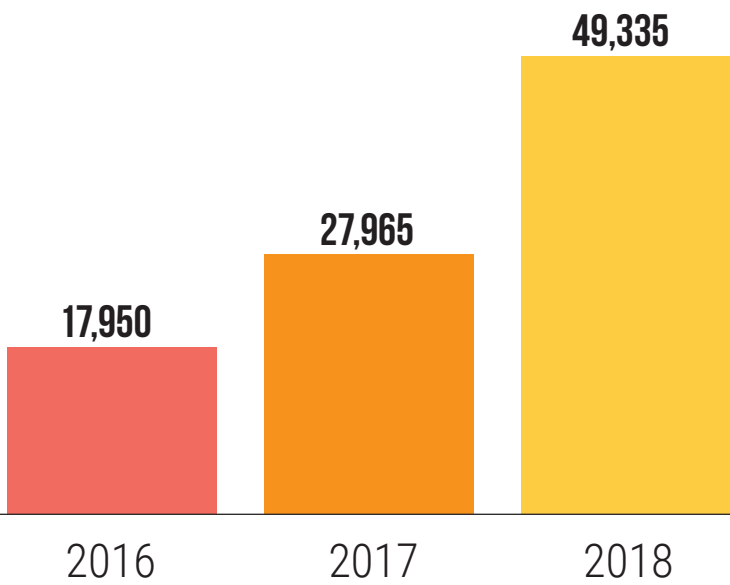
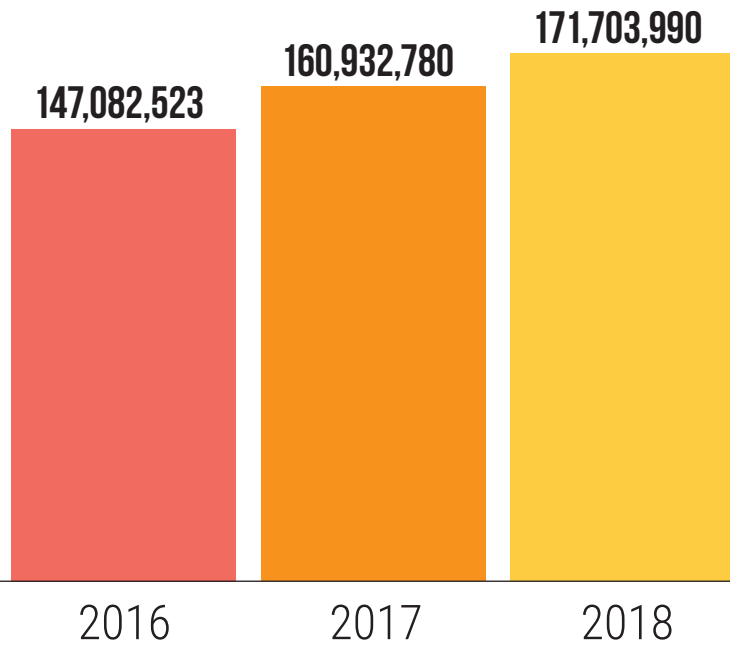


**SAN DIEGO STATE  
UNIVERSITY**

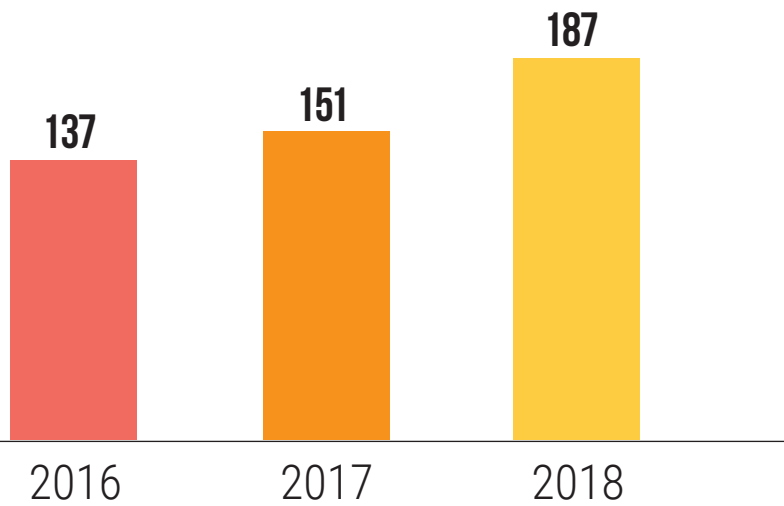
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**Instructional Technology Services**

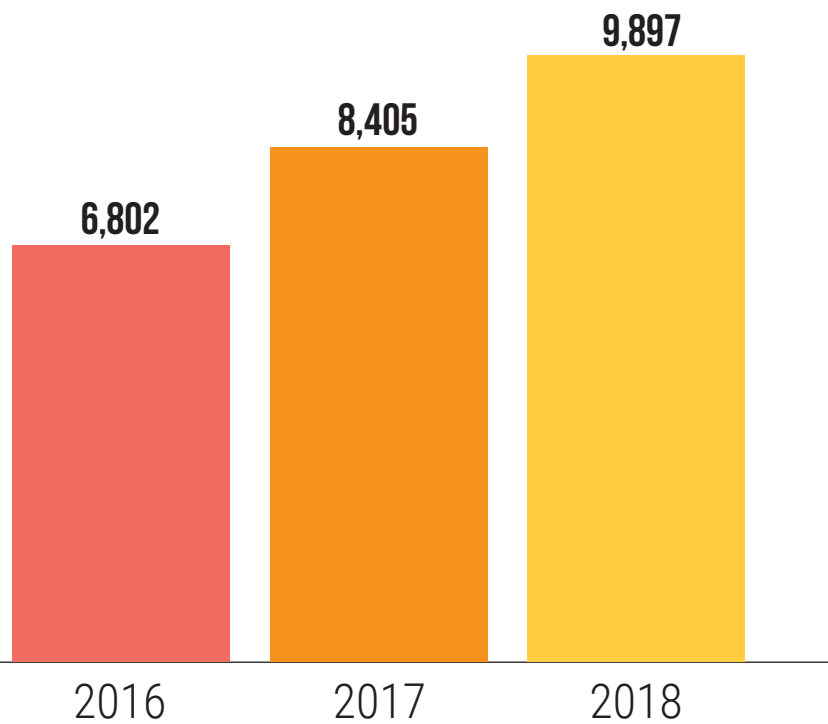
**Campus Impact  
2016–2018**



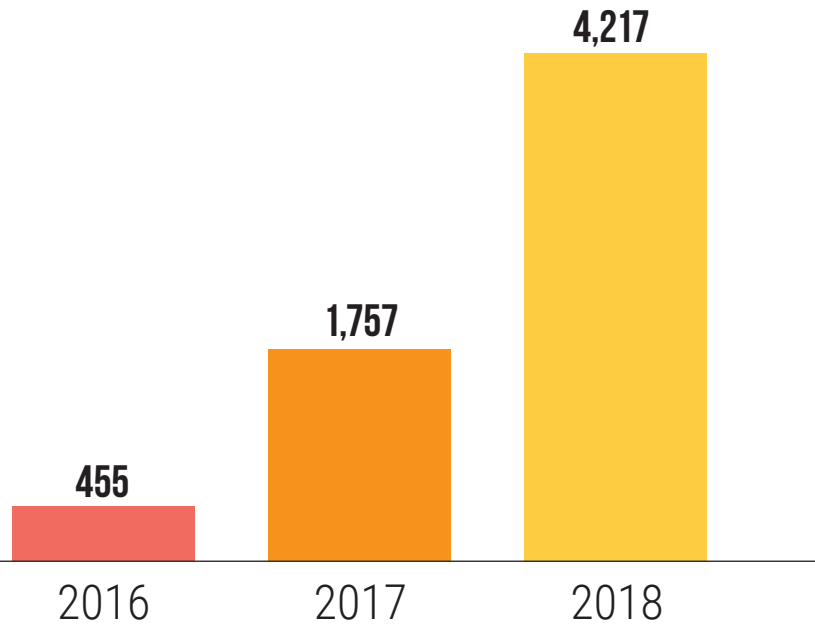
**ONLINE COURSES DEVELOPED VIA COURSE DESIGN INSTITUTE (CDI)**



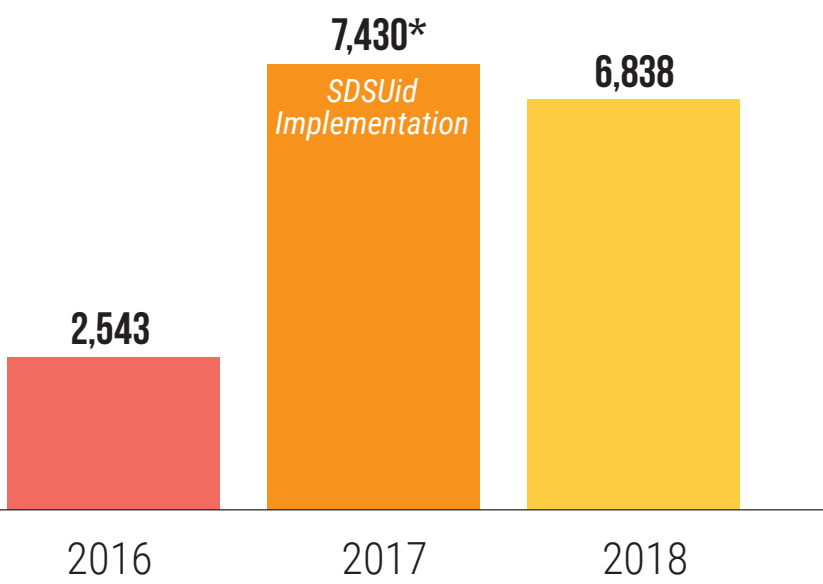
**ENROLLMENT IN COURSES DEVELOPED VIA COURSE DESIGN INSTITUTE (CDI)**



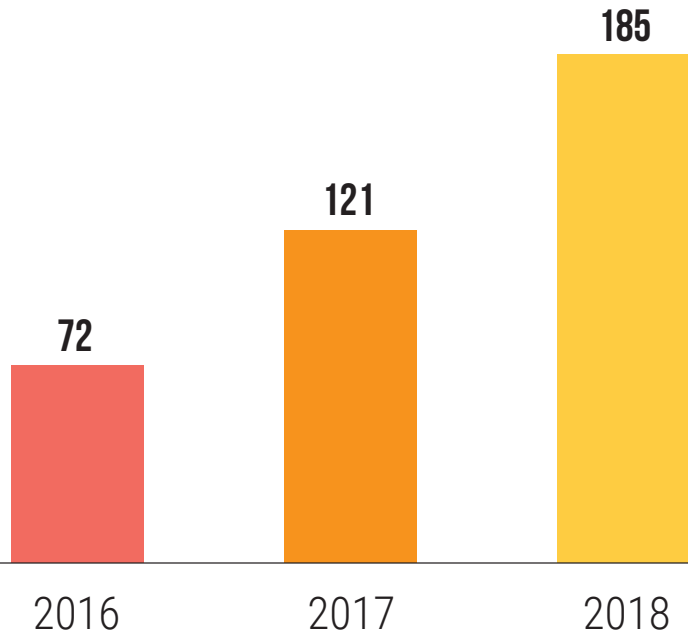
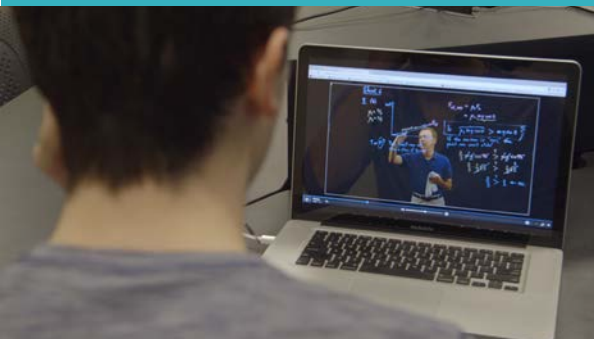
**ACTIVE ZOOM USERS**



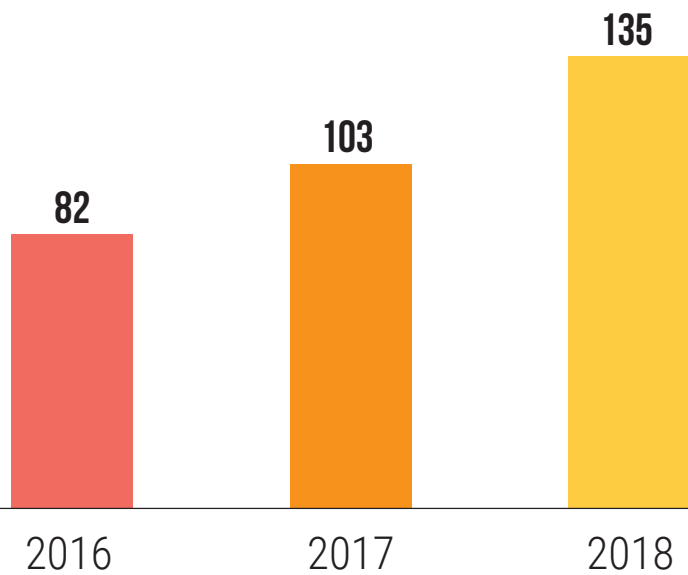
**ITS RESOLVED SUPPORT CASES**



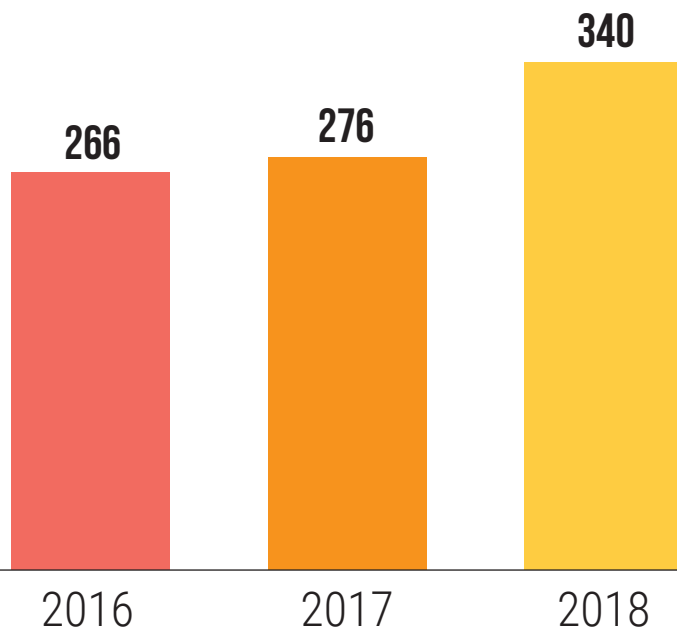
**COURSES CAPTURED  
VIA MEDIASITE**



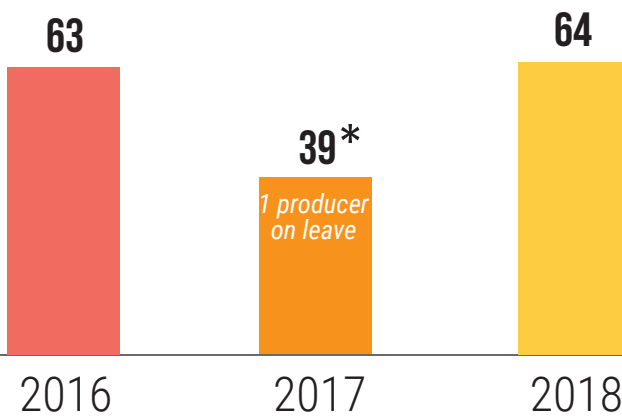
**LEARNING RESEARCH STUDIO  
(LRS) REQUESTS**



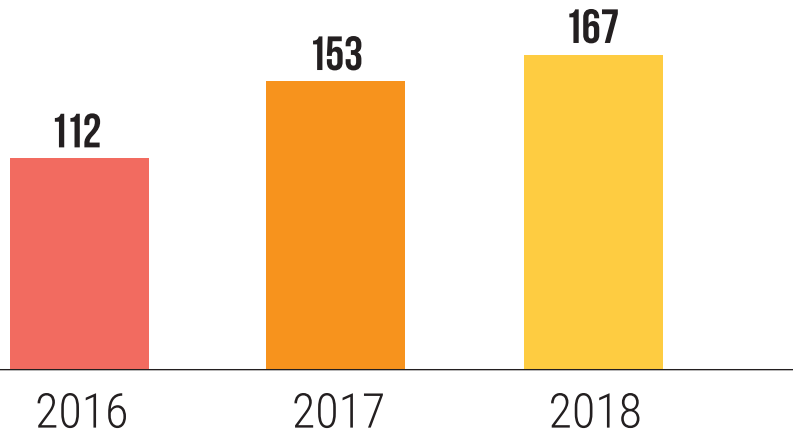
**ITS PRODUCED GRAPHICS PROJECTS**



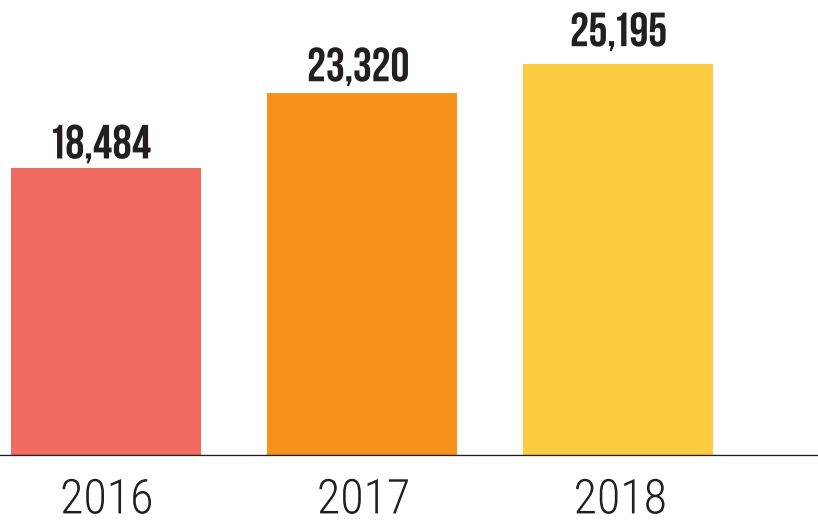
**ITS PRODUCED VIDEO PROJECTS**



**iCLICKER  
COURSES IMPACTED**

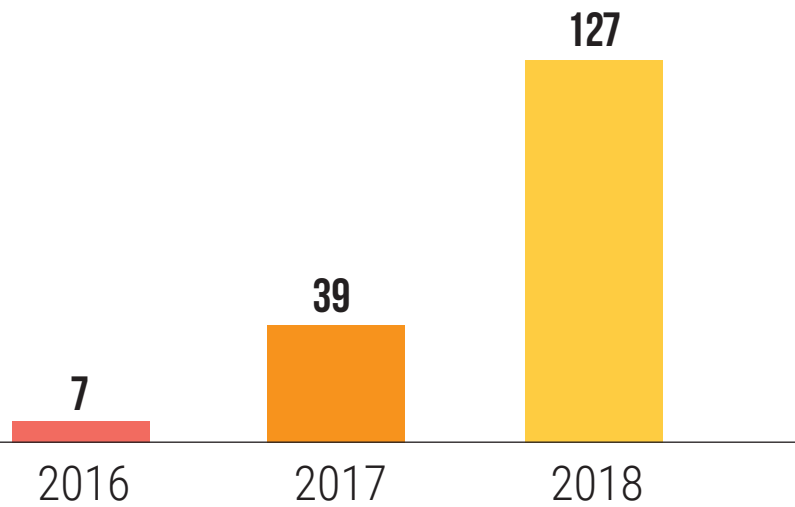


**iCLICKER  
STUDENTS IMPACTED**

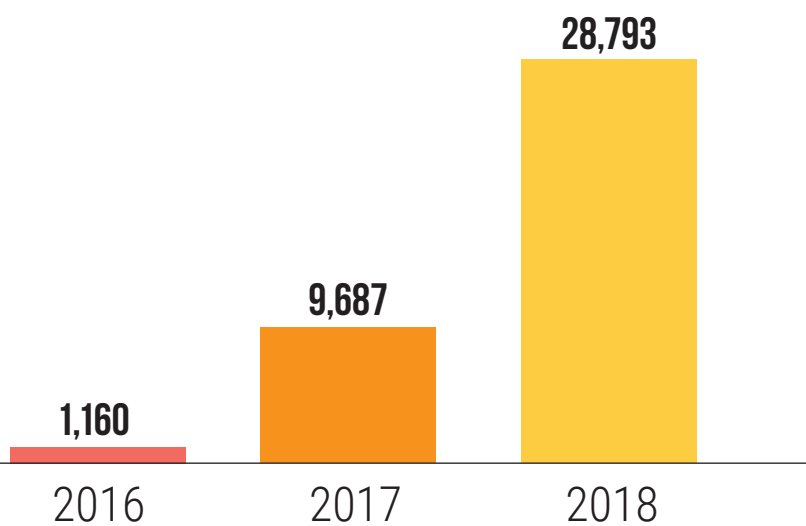


**ITS** We're here to help

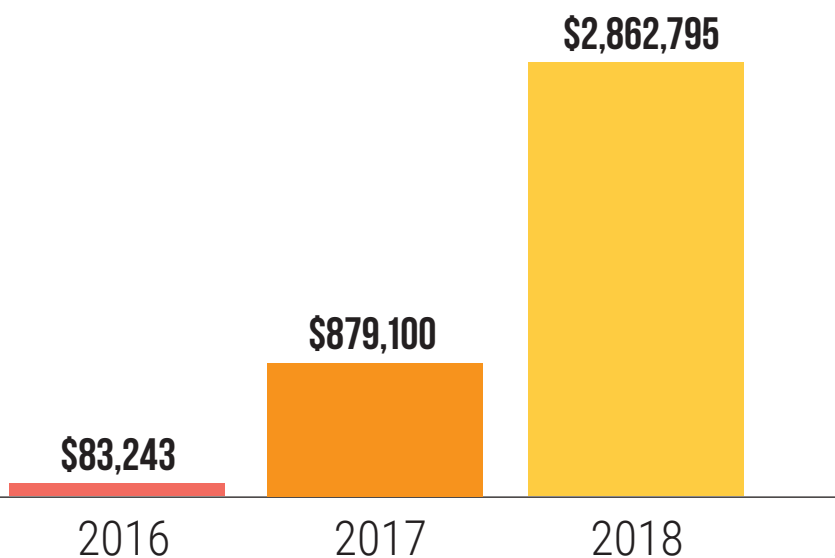
**ALS  
IMMEDIATE ACCESS  
COURSES IMPACTED**



**ALS  
IMMEDIATE ACCESS  
STUDENTS IMPACTED**

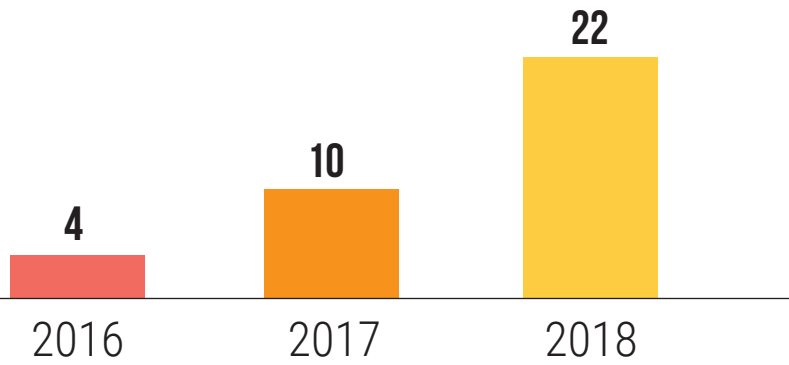


**ALS  
IMMEDIATE ACCESS  
TOTAL SAVINGS**

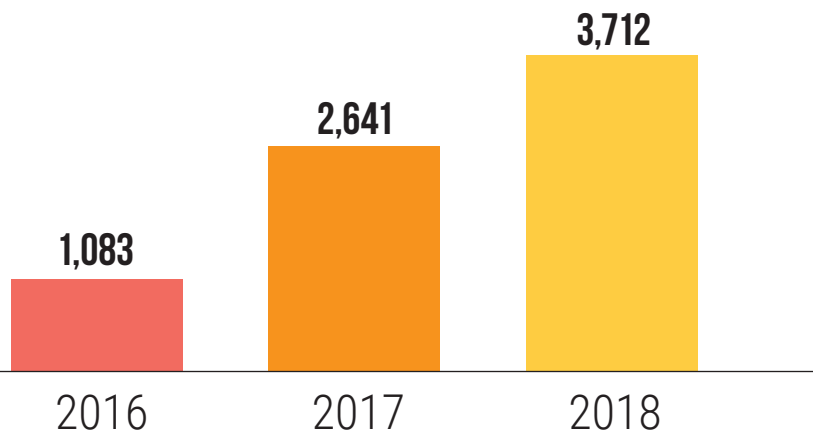




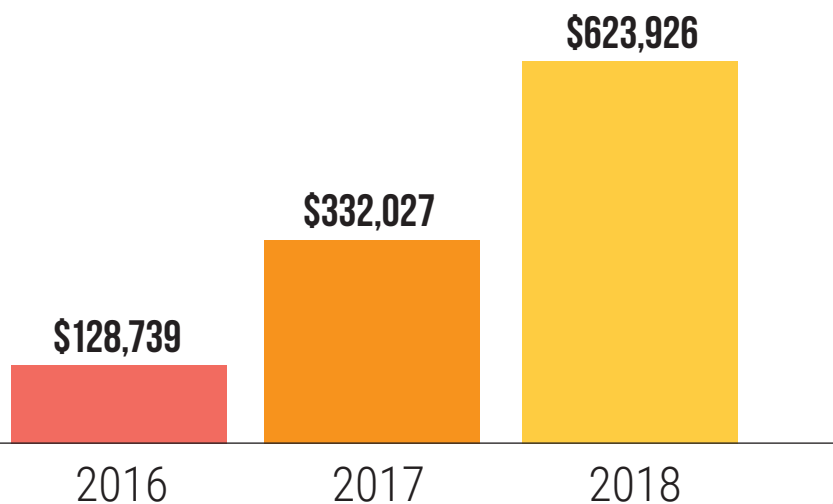
**OPEN EDUCATIONAL  
RESOURCES (OER)  
COURSES IMPACTED**



**OPEN EDUCATIONAL  
RESOURCES (OER)  
STUDENTS IMPACTED**



**OPEN EDUCATIONAL  
RESOURCES (OER)  
TOTAL SAVINGS**

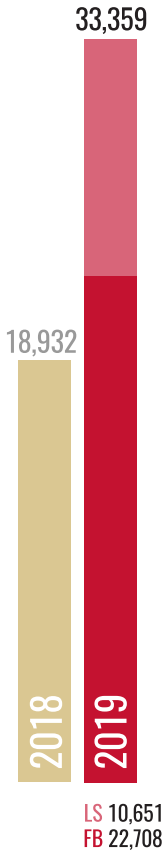


# Commencement 2019 Live Internet Stream Views

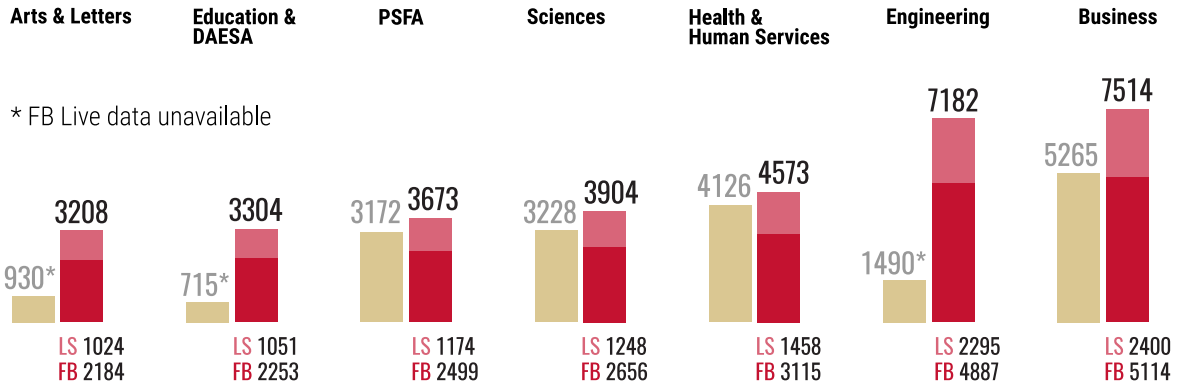


## Total Views

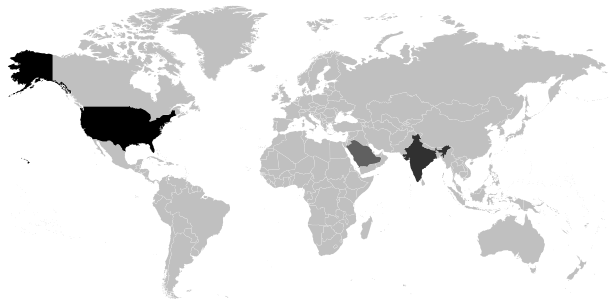
■ 2018 Views  
■ 2019 Livestream (LS) Views  
■ 2019 Facebook (FB) Live Views



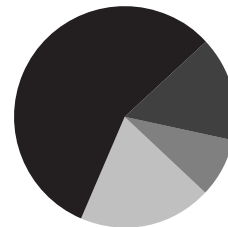
## By College



## Top 3 Viewer Locations



Percentage of Views 2019



- 1. United States **56.9%**
- 2. India **15.2%**
- 3. Saudi Arabia **8.5%**
- All other countries **19.4%**

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